Jason Bayton

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JB

Summary

I'm a knowledgeable and passionate mobile technology specialist with hands-on product & project management experience in both behind-the-scenes and client-facing roles. I work with both on-site and cloud solutions, a variety of operating systems and I deal with people ranging from end-users all the way up to C-Level executives regularly.

During my professional career I have gained experience in a diverse range of fields within Information Technology, some of which are:

• Enterprise Mobility Management & Support (MDM, MAM, MEM, MFM)
• Managed File Transfer Solutions
• Cloud Computing & Related Technologies
• Disaster Recovery / Data Continuity
• Compliance
• Systems/Server Support
• Social Media
• Web Technologies

My specialties lie within Disaster Recovery and Enterprise Mobility Management.

I provide excellent communications, high quality work and am able to adhere to strict deadlines whilst remaining open to ad-hoc requests. I am very goal-driven and will push for results in all areas of the business to achieve them.

Experience

Mobile Solutions Specialist, OMNI ISG
MDM - EMM - BYOD - Cloud/Web Solutions - Project/Product management
Thame, Oxfordshire — 2014-Present

Following a strong and successful year in Mobile for OMNI ISG, I have been promoted to Mobile Solutions Specialist. This role covers a broad range of solutions, processes and devices for which I am responsible, including:

• Corporate Mobile Roadmap
• EMM suite of products: MDM, MAM, MEM (TEM), MFM and containerisation
• Collaboration utilities (Box, O365)
• Web platform maintenance (Wordpress, Sharepoint)
• BYOD - Policies, Roadmap, Support, Deployment
• Mobile Device Evaluations: Evaluating and supporting devices in the business.
• Corporate EMM documentation library
• EMM cross-training throughout the business and clients

To date, I've documented a number of achievements:

• Deployed AirWatch as a replacement for the current EMM solution.
• Enabled corporate support of Windows Phone in the business.
• Deployed MDM to an additional major client with over 300 devices in a month.

• Assigned project lead for OMNI Collab, a far-reaching project to enable any-time, any-where, any-device collaboration throughout the business and clients.

In accepting this role, my responsibilities for the position of Compliance Systems Administrator - those that I have retained since 2011 - have been removed in order that I focus fully on mobile technologies and solutions.

Enterprise Mobility & Data Continuity Analyst, OMNI ISG
MDM - EMM - BYOD - Web technologies - Project management
Thame, Oxfordshire — 2012-2014

As OMNI ISG continues to progress into the fields of mobile and cloud technology, I took on a key role that allowed me to directly influence and improve upon the hardware, software, policies and procedures of these technologies used both within the company and by clients.

With a focus on solutions that make it easier, faster and more cost effective to use and manage mobile devices in the field, it was my responsibility to mould the mobile roadmap in a way which will bring these goals to fruition.

During my time in this role I:

• Became point of contact for all escalated mobile device issues.
• Formed the first official Enterprise Mobility Environment for OMNI ISG.
• Became responsible for cross-training on all solutions within my remit both to colleagues and clients.
• Built the corporate mobile website (HTML5/CSS/Sharepoint/Wordpress).
• Successfully negotiated and implemented an MDM solution.
• Created the corporate EMM documentation library.
• Deployed MDM to 5 major clients in multiple countries in 4 months.

In this role I was encouraged to work autonomously, take initiative and approach mobility from all angles, I ran a number of experiments and proof of concepts ranging from trialling Chromebooks in the field to replicating responsibilities undertaken using laptop/desktop PCs on iOS/Android/WinRT devices. I learned from successes but more importantly, from failures.

Finally, I continued to maintain the responsibilities of the Compliance Systems Administrator role, primarily focusing on maintenance and regular improvement of OMNI ISG's expanding international data continuity environment.

Compliance Systems Administrator, OMNI ISG
EPO - SOX/PCI - DR - Patching
Thame, Oxfordshire — 2011-2012

My key responsibility in this role was disaster recovery. I maintained a network of Backup Exec and NetBackup servers in a number of locations in the UK and Europe. From joining OMNI ISG, I built up and maintained a documented average backup success rate of over 95% (from an estimated 50%). I ran quarterly environment reviews, biannual DR tests and managed DR contracts with 3rd party suppliers for off-site storage and DR environments. Additionally, I maintained a library of documentation reviewed each quarter which documented the environment and how to maintain it.

Further to this, I assisted in the maintenance of compliance standards aligned to Sarbanes Oxley and ITIL V3. This included regular quarterly checks and monitoring

the adherence to compliance procedures within the company and the group above which OMNI ISG sits. Additionally, I also managed corporate Antivirus, Server Patching and administered workflow-based web applications.

Whilst attending to my responsibilities above, I also remained open to ad-hoc requests for issues outside of my typical area of expertise, increasing my exposure to various solutions I would otherwise not touch (SQL, VM, Exchange, etc).

This was a very varied role in which I could have found myself doing any of the above plus additionally, any server/admin work required for other teams within OMNI ISG.

Managed File Transfer Expert, Pro2col
Eynsham, Oxfordshire — 2010-2011

I provided support through all mediums in this role as a Field Support Engineer – Telephone, Email, Web-ex and On-site visits. It was my responsibility to ensure the daily running of Managed File Transfer (MFT) servers and solutions provided by Hermstedt, Ipswitch, Biscom, JScape and FileCatalyst the company sells on three core operating systems - Windows, Linux and MacOS. Additionally, I was the sole manager of Windows software and platforms throughout a company that is largely Mac based and had a large input in the progression of Windows based MFT solutions. I actively branched into a consultancy role within the company.

Systems & Communications Administrator, SNV
Den Haag, The Netherlands — 2008-2009

During my time as a Systems & Communications Administrator, I undertook many responsibilities. On a day to day basis I provided support via telephone, email and chat conforming to ITIL standards. Each day I was responsible for server backups, update roll-outs and general maintenance. I also managed all Desktop Systems, Servers, the Telecom infrastructure, mobile devices, the company intranet, the VSAT satellite internet system, Active Directory, MS Exchange, MS Sharepoint and any other device or application as required. As well as the above, I was responsible for the R&D on new solutions to outdated company procedures, publication of user manuals and technical documentation.

Tier One Technical Support Engineer, Adobe
Amsterdam, The Netherlands — 2007-2008

As a TSE, it was my job to make sure all Adobe Software ran without any issues. This was done via phone, email and on-site visits when necessary. All support tickets were taken and logged in both CRM and SAP for later referral. Although my job was to support the software, a keen knowledge of both Mac and Windows was necessary as often issues arose from an issue within the operating system and not necessarily the software itself. In addition, it was my responsibility to create and maintain technical documentation for issues that commonly arose and issues that had not previously been logged.

Education

Managing and Maintaining a MS Windows Server 2003 Environment
Windows MCP Certification - 2009

Bassaleg Comprehensive
A-Levels — 2005-2007

Skills

Microsoft - Office • Active Directory • Sharepoint • Windows Server 2003/2008 • Windows SBS

Apple - Motion • iMovie • Camtasia • Office for Mac

MFT Solutions - Ipswitch MOVEit DMZ • MOVEit Central • WS_FTP • Biscom BDS server • JScape MFT Server • FileCatalyst Direct • FileCatalyst Webmail

Google - Google Apps Enterprise • Google Calendar • Google Sites • Google Docs • Google Adsense • Google Adwords • Google Webmaster Tools • Google Analytics • Feedburner • Blogger • Google+

Operating Systems - Windows 98 - Windows 8 • Mac OSX • Linux - Debian/Redhat • iOS • Android • Windows Phone • ChromeOS

Incident management - SAP • CRM • OTRS • Nagios • vTiger • SysAid • AvanZer • Landesk • WSUS • PHPMyFAQ

Backup Solutions - NetBackup 7.x • Backup Exec 12.x • Litespeed • Enterprise Vault • ADIC tape libraries • iSeries tape libraries • CrashPlan

Antivirus Solutions - McAfee EPO • Avast • AVG

MDM Solutions - Fiberlink • Airwatch • BESx • SysAid
Cloud & Collaboration - Office 365 • Huddle • Box Enterprise

Design - Photoshop • Gimp

Markup Languages - HTML(5) • CSS • LESS

Why Hire Me?

Experienced • Great with people • Fast learner • Enthusiastic Motivated • Strive to learn new things • Focused

References

Available upon request. Many available on Linkedin.